



# ESPD satisfaction survey

Fields marked with \* are mandatory.

## Introduction to the ESPD satisfaction survey

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Dear participant,

This survey focuses on the use of the electronic European Single Procurement Document (ESPD) introduced through the Implementing Regulation (EU) 2016/7 of 5 January 2016. The objective of the survey is to assess the user satisfaction of ESPD services deployed across Europe. It takes 5 to 10 minutes to complete this survey. The outcomes will form part of a report that will be submitted to the European Commission Regulatory Fitness and Performance (REFIT) programme. Your data will be anonymous.

Please note that this survey is provided in all official EU languages using automated translation. In case of doubts regarding the quality of the translation, please refer to the English version.

For further clarifications, please contact [GROW-ESPD@ec.europa.eu](mailto:GROW-ESPD@ec.europa.eu).

Your participation is highly appreciated.

Your ESPD-team.

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## ESPD satisfaction survey

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Introductory note on the ESPD and ESPD service:

The ESPD is a self-declaration form used in public procurement procedures. Prior to ESPD launch, companies had to submit various documents to prove they can participate in a procurement procedure (e.g. tax documentation, criminal checks etc.). Thanks to the ESPD, companies are now able to meet these requirements with a single self-declaration form, the ESPD.

An ESPD service is an electronic tool that allows for the creation of an electronic file (the ESPD Request and/or Response) automatically through the data provided by the Contracting Authority or the Economic Operator. The resulting electronic file can be either in an XML or PDF format. The ESPD service can either be a standalone solution (such as the ESPD service provided by the Commission until May 2nd, 2019) or it can be integrated in an eProcurement system.

\* Country

- Austria
- Belgium
- Bulgaria
- Croatia
- Cyprus
- Czechia
- Denmark
- Estonia
- Finland
- France
- Germany
- Greece
- Hungary
- Iceland
- Ireland
- Italy
- Latvia
- Liechtenstein
- Lithuania
- Luxembourg
- Malta
- Netherlands
- Norway
- Poland
- Portugal
- Romania
- Slovak Republic
- Slovenia
- Spain
- Sweden
- United Kingdom

\* Organisation type

- Public buyer
- Supplier

\* Do you participate in procedures in Member States outside your country?

- Yes
- No

\* Do you represent a Central Purchasing Body?

- Yes
- No

\* How long have you been working in the field of public procurement?

- 0 - 3 years
- 4 - 8 years
- More than 8 years

\* There is a list of ESPD services and contact points in countries available. Are you aware of it?

- Yes
- No

The list is available [here](#).

## ESPD satisfaction survey: public buyer

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\* Are you using an ESPD service?

- Yes
- No

\* Why?

- I do not know how to apply it
- I was not aware of its existence
- It is not mandatory in the current legal framework
- Other

\* Please explain 'other'.

\* How often do you use the ESPD service(s)?

- Once a year
- Once a quarter
- Once a month
- Up to 10 times a month
- More

\* Since when have you been using the ESPD service(s)?

- 04/2016
- 05/2016
- 06/2016
- 07/2016
- 08/2016
- 09/2016

- 10/2016
- 11/2016
- 12/2016
- 01/2017
- 02/2017
- 03/2017
- 04/2017
- 05/2017
- 06/2017
- 07/2017
- 08/2017
- 09/2017
- 10/2017
- 11/2017
- 12/2017
- 01/2018
- 02/2018
- 03/2018
- 04/2018
- 05/2018
- 06/2018
- 07/2018
- 08/2018
- 09/2018
- 10/2018
- 11/2018
- 12/2018
- 01/2019
- 02/2019
- 03/2019
- 04/2019
- 05/2019
- 06/2019
- 07/2019
- 08/2019
- 09/2019

\* Which tender procedures do you use the ESPD service(s) for?

- Above the EU threshold
- Below the EU threshold
- Both, above and below the EU thresholds

\* Do you need to register (for example, using a user id and password) in order to access the ESPD service that you generally use?

- Yes
- No

- \* Does the ESPD service, which you generally use, fill information automatically?
- Yes
  - No

\* If yes, what information is automatically filled?

- Information concerning the procurement procedure and the contract authority or the contracting entity
- Information concerning the economic operator
- Exclusion grounds
- Selection criteria

\* How much information is automatically filled?

- Up to 25%
- From 25% to 50%
- From 50% to 75%
- Almost everything

\* What do you consider the main benefits of an ESPD service?

- It makes it easier for domestic suppliers to participate
- It makes it easier for foreign suppliers to participate
- It is more efficient to evaluate bids
- It allows data to be retrieved automatically from national databases
- It fills buyers' data automatically
- It provides for an harmonized way to ask for qualification criteria in Europe
- It provides structured data that enables use of data analytics tools
- Other

\* Please explain 'other'.

\* What do you consider the main drawbacks of an ESPD service?

- It is more complex than the previous solution we used in our country
- It is more time-consuming
- Information needs to be filled out manually
- It hinders suppliers from participation
- The buyers still ask for the supporting certificates to all bidders (and not only to the winner)
- It requires an electronic signature
- It is a long paper document to be filled in
- Other

\* Please explain 'other'.

## Are you satisfied with the ESPD service(s) that you are using?

Rate the following ESPD service features from 1 = very low to 5 = very high

	1	2	3	4	5
* Ease of use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Time saving	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Usefulness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Efficiency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Compliance risk reduction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Overall ESPD service satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### \* What would you like to see improved or added in an ESPD service?

- Integration with other IT solutions (e.g. eTendering system, notifications, national databases)
- Functionality to provide an overview of the results of all ESPDs during the evaluation phase
- Training on the use of the ESPD and / or an ESPD service
- Other

### \* Please explain 'other'.

## ESPD satisfaction survey: supplier

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### \* Are you using an ESPD service?

- Yes
- No

### \* Why?

- I do not know how to apply it
- I was not aware of its existence
- It is not mandatory in the current legal framework
- Other

### \* Please explain 'other'.

### \* If yes, how many ESPD services do you use?

- 1
- 2
- 3 to 5

More than 5

\* How often do you use the ESPD service(s)?

Once a year

Once a quarter

Once a month

Up to 10 times a month

More

\* Since when have you been using the ESPD service(s)?

04/2016

05/2016

06/2016

07/2016

08/2016

09/2016

10/2016

11/2016

12/2016

01/2017

02/2017

03/2017

04/2017

05/2017

06/2017

07/2017

08/2017

09/2017

10/2017

11/2017

12/2017

01/2018

02/2018

03/2018

04/2018

05/2018

06/2018

07/2018

08/2018

09/2018

10/2018

11/2018

12/2018

01/2019

02/2019

03/2019

- 04/2019
- 05/2019
- 06/2019
- 07/2019
- 08/2019
- 09/2019

\* Do you use ESPD services from other countries?

- Yes
- No

\* Do you need to register (for example, using a user id and password) in order to access the ESPD service that you generally use?

- Yes
- No

\* Does the ESPD service, which you generally use, fill information automatically?

- Yes
- No

\* If yes, what information is automatically filled?

- Information concerning the procurement procedure and the contract authority or the contracting entity
- Information concerning the economic operator
- Exclusion grounds
- Selection criteria

\* How much information is automatically filled?

- Up to 25%
- From 25% to 50%
- From 50% to 75%
- Almost everything

\* What do you consider the main benefits of the ESPD service?

- It is easier to participate in domestic procedures
- It is easier to participate in procedures in other EU Member States
- It reduces the time required to submit a bid
- It fills company data automatically
- It provides an harmonized way to ask for qualification criteria in Europe
- It reuses data from previous procedures
- It allows data to be retrieved automatically from national databases
- There is no need to provide supporting documents and evidence (only the winner has to do it)
- Other

\* Please explain 'other'.



\* What do you consider the main drawbacks of an ESPD service?

- It is more complex than the previous solution we used in our country
- It is more time-consuming
- Information needs to be filled out manually
- It hinders suppliers from participation
- The buyers still ask for the supporting certificates to all bidders (and not only to the winner)
- It requires an electronic signature
- It is a long paper document to be filled in
- Other

\* Please explain 'other'.

Are you satisfied with the ESPD service(s) that you are using?

Rate the following ESPD service features from 1 = very low to 5 = very high

	1	2	3	4	5
* Ease of use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Time saving	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Usefulness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Efficiency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Compliance risk reduction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
* Overall ESPD service satisfaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* What would you like to see improved or added in an ESPD service?

- Integration with other IT solutions (e.g. eTendering system, notifications, national databases)
- Functionality to support collaboration between suppliers involved in joint procurements or cases where you have subcontractors
- Training on the use of the ESPD and / or an ESPD service
- Other

\* Please explain 'other'.

Thank you for your participation!

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Dear participant,

Thank you for your completing the ESPD satisfaction survey. Your contribution is highly appreciated.